

Media statement

2 January 2021

Update on face mask use in Bunnings stores in parts of NSW

Please attribute to Ryan Baker, General Manager Operations, Bunnings:

Since the outset of COVID-19 we have put the welfare and care of our team and customers at the core of what we do.

Our team working in stores in Greater Sydney and the Central Coast, Illawarra, Shoalhaven and Nepean Blue Mountain regions have been required to wear face masks for a couple of weeks now.

Following the NSW Government's announcement today, from tomorrow we will require customers to wear face masks if they shop with us in these locations too.

While everyone gets into the routine of bringing a mask, we'll be making them available to purchase at the entrance to our stores.

Many of our customers are already choosing to shop wearing face masks and we really appreciate all our customers getting behind this government requirement. It's a small thing we can all do to help reduce any risk of COVID-19 community transmission.

-ENDS-

Details on additional measures in place at stores across NSW for team & customer safety:

We've made a lot of changes to our stores as we work to ensure the safety of our team and customers. These include:

- Limiting customers in store and in busier aisles
- Increased cleaning particularly for counters, trolleys and baskets throughout the day and a deep clean of each store using disinfectants daily.
- Providing team with gloves and hand sanitiser
- Implemented physical distancing measures, including taping floors to mark 1.5m, moving stock on pallets around to open-up space, trestle tables in front of service areas to create more distance.
- Posters outside and around the store (and reminding customers via PA announcements)
- Encouraging customers to use the NSW Government's COVID-safe check-in by scanning QR codes in all our stores.
- Encouraging customers to use Tap and Pay where possible
- Acrylic register guards installed in all Australian stores
- Switched store cafes to takeaway-only in Greater Sydney and areas identified in public health alerts
- Self-serve registers adjusted in store so not all are open to create more space
- Roll-out of 'Count Me In' app to further assist stores with customer limits

For media enquiries please contact: media@bunnings.com.au

The Bunnings logo, featuring the word "BUNNINGS" in a bold, white, sans-serif font. The letter "B" is stylized with a red diagonal stripe.