

Media Release

3 August 2020

Update on Bunnings stores in Metropolitan Melbourne during Stage 4 restrictions

In line with Victorian Government restrictions from 11.59pm Wednesday 5 August, Bunnings stores in Metropolitan Melbourne will remain open for trade customers only and offer online ordering, Click & Deliver and contactless Drive & Collect to retail customers, for the next six weeks.

Bunnings Managing Director, Mike Schneider, commented on the announcement today: “Our absolute focus is on the safety of our team members and customers and we are grateful that we have a way of supporting the community and small businesses during this time and we support the government in this common-sense approach.

“Bunnings supports approximately 170,000 Victorian small businesses across a whole range of sectors. They depend on us to keep their businesses running and to help support their local communities with emergency repairs and maintenance and we’re pleased that we can continue to support them.

“We also understand the importance of a reliable supply of essential home products for people spending time at home and the very positive physical and mental health benefits that come from the sense of achievement from getting things done around the home.

“All our customers will be able to purchase necessary items online – either through Click & Deliver or Drive & Collect, where products can be ordered online and collected from Bunnings’ car parks, without customers needing to get out of their car. Small business customers can use these options too.

“We thank the Victorian Government for recognising the important role of these Victorian small businesses, and we look forward to helping them get access to the products that they need.

“We’re continuing to adapt our business in line with government advice and we thank our amazing team for all their hard work in keeping customers supplied with the things they need.”

Bunnings looks forward to welcoming all customers back into our stores in Metropolitan Melbourne, as soon as restrictions are lifted.

In line with Stage 3 restrictions currently in place in regional Victoria, Bunnings stores in regional Victoria will remain open for all customers.

The Bunnings logo, featuring the word "BUNNINGS" in a bold, white, sans-serif font. The letter "B" is stylized with a red diagonal stripe.

Additional information on Drive & Collect

- Drive & Collect is available at larger warehouse stores
- For Drive & Collect orders, customers can select a convenient pick up time online when their order is ready to collect. On arrival at our carpark, customers park in their designated Drive & Collect parking bays and call the store with their order number. A Team Member will bring the order out and load it into the customer's vehicle without the customer having to leave the vehicle.
- These measures ensure that we can continue to meet customer needs for essential products while doing everything we can to keep our team and customers safe, including complying with all physical distancing and hygiene and safety requirements
- Trade customers can shop in store with us (including using their contactless PowerPass App), or place orders via their Account Manager, Trade Specialist or local store team to assist with trade pricing and arrange any delivery or Drive & Collect orders. Alternatively, trade customers can submit an enquiry via the Bunnings Trade website for assistance. A team member will contact them to confirm trade pricing and arrange delivery or Drive & Collect orders.

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For media enquiries please contact: media@bunnings.com.au

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