

Media Release

23 April 2020

Bunnings strongly encourages customers to plan ahead for the weekend

Bunnings is encouraging customers to plan ahead for any weekend projects, shop alone where possible and consider purchasing products online.

Bunnings is continuing to follow government advice relating to COVID-19 and is adapting the way it operates to keep its team and customers safe while ensuring customers have access to the products they need.

There are a number of options available for Bunnings customers, including Click and Deliver and the contactless Drive and Collect service, which is now available at 250 larger Bunnings stores across Australia.

Drive and Collect gives customers the option to pick up their order from Bunnings car parks, with no contact between team members and customers. Customers who have ordered online via the Bunnings website can select a convenient date and time to collect their order. On arrival, the customer parks in a nominated location in the car park, texts or calls the store team and a team member then brings the customer's order out and places it in their boot.

"We're taking a common-sense approach to finding ways to quickly adapt our business so that we can continue to safely serve our retail customers and enable tradies to keep their businesses running," said Mike Schneider, Bunnings Managing Director, "During busy periods, we want our customers to be safe, while being able to access the products they need."

Customers will have noticed a number of changes in stores as Bunnings implements social distancing measures, including limiting customer numbers in store and in busy aisles, trestle tables in front of service areas to create more distance, acrylic register guards for registers and counters, taped floors to mark 1.5m and increased cleaning across the store.

"We'd like to thank our customers for taking these changes in their stride – shopping solo wherever possible, planning ahead to shop more efficiently, observing social distancing and product restrictions and making cashless payments. We'd also like to thank them for their patience as we limit customer numbers in store, which may mean they have to wait for a short time to enter, but our team are doing a great job ensuring social distancing both inside the store and in the queue outside to keep everyone safe," Mike said.

Drive and Collect is available at 250 Bunnings Warehouse stores across Australia. Smaller format Bunnings stores are not included and customers are encouraged to check if their local store is participating via the Bunnings website.

Most Bunnings stores will open in the afternoon on ANZAC Day, however stores in some states will be closed. Customers are encouraged to check their local stores trading hours on the Bunnings website.

- ENDS -

The Bunnings logo, featuring the word "BUNNINGS" in a bold, white, sans-serif font. The letter "B" is stylized with a red diagonal stripe.

For media enquiries please contact: media@bunnings.com.au

Bunnings Trading Hours - ANZAC Day:

- **WA (Long Weekend)**
 - Anzac Day – 12pm – 7pm
 - Broome 12pm – 5pm
 - Bunbury & Armadale – Closed
 - PH Monday – 7am - 7pm
- **SA**
 - Anzac Day – 12pm – 5pm
- **NT**
 - Darwin & Palmerston – 1pm – 6pm
 - Alice Springs – 12pm – 5pm
- **Tas**
 - Burnie & Devonport Click & Deliver Only
 - Anzac Day 12:30 – 6pm
- **QLD**
 - Anzac Day – all stores closed – reopen 7am Sunday
- **NSW & VIC**
 - Anzac Day 1pm – 7pm
- **ACT (Long Weekend)**
 - Anzac Day 1pm-7pm
 - PH Monday – 7am – 7pm

VNR grabs of Mike Schneider are available to download [here](#) (password: longweekend)

BUNNINGS

