

FREQUENTLY ASKED QUESTIONS

Clothesline Installation

How does Bunnings in-home installation work?

Select a clothesline from Bunnings, as shown in-store or online, and pick up an installation card. Purchase your clothesline and installation can at the Special Orders desk.

Do I have to buy a clothesline from Bunnings?

Yes, installation is provided as an additional service when you purchase a clothesline from Bunnings.

How much does it cost?

Our clothesline installation service pricing is from \$165, which includes standard assembly and installation of a clothesline and cement for a ground installation or fixings for a wall installation. Any non-standard installations will incur additional costs.

Product warranties will vary across individual suppliers.

What is included in the installation?

Our clothesline installation service includes:

- Assembly and installation of a clothesline
- Cement for a ground installation or fixings for a wall installation
- Dismantling of an existing clothesline. This includes the cut off at ground level or unbolting of the clothesline from the wall.
- Installation by an experienced installer

Which clotheslines can I have installed?

This offer includes the installation of rotary, fold down and retractable clotheslines.

Will you take down my existing clothesline?

Yes. The installation service includes the dismantling of an existing clothesline. This includes the cut off at ground level or unbolting of the clothesline from the wall. Disposal of an existing clothesline will incur an additional charge.

How long will installation take?

This will vary depending on your installation requirements. For more detail regarding installation times please discuss with your installer.

Will there be additional charges?

Additional charges may occur if your installation is considered 'non-standard'. Standard installations include:

- Assembly and installation of a clothesline
- Cement for a ground installation or fixings for a wall installation
- Dismantling of an existing clothesline. This includes the cut off at ground level or unbolting of the clothesline from the wall.
- Installation by an experienced installer

What if I am unhappy with the installation?

Please contact your local Bunnings Store to discuss the available options.



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Does Bunnings guarantee the quality of service?

All tradespeople are licensed and qualified. All works carried out will be warranted by the tradesperson.

Who will install my clothesline?

A licensed and professional tradesperson.

Who do I speak to if I have any installation problems?

Please contact your local Bunnings Store to discuss the available options.

How do I return a product that has been installed?

Exchanges on non-faulty goods are available prior to installation. For faulty goods, please refer to our returns policy.

Who can I speak to in-store about installation?

You can speak to any Special Orders or Homewares team member.

What is the time between purchase and installation?

After you have purchased a product and booked your installation you can arrange a time that is convenient for both you and the installer.

What is your returns policy for Clotheslines?

Please contact your local Bunnings Store to discuss available options.

One of the products installed was damaged/faulty, what are my options?

Please contact your local Bunnings Store to discuss available options.

How will I receive my refund?

You will receive your refund in the same method as payment was made.

How long will it take to receive my refund?

Cash refunds will be provided instantly in-store, while credit card refunds will depend on your financial institution.

How do I return a product that is currently installed?

Exchanges on non-faulty goods are only available prior to installation.

The product installed has an installation issue, can I get a refund?

Refunds are available subject to an installation inspection by the installer. Please contact your local Bunnings Store for assistance.

How do I pay for this installation service?

Simply pick up a clothesline and installation card in-store and payment can be made at the Special Orders desk in-store.

