



A History of Real Actions...

Supporting local communities and taking real action is integral to how we do business. Highlights post 2000 include:

- 2001** - Started detailed public triple-bottom-line reporting.
- 2002** - Commenced work with Greenpeace on eliminating illegally logged rainforest timber.
- 2003** - Adopted current timber procurement policy.
- 2003** - Introduced voluntary 10 cent plastic bag levy, raising over \$180,000 for Keep Australia Beautiful.
- 2004** - Began voluntary reporting of greenhouse gas footprint.
- 2004** - Community group contributions exceeded \$2m (direct & indirect).
- 2005** - Established recycling systems for cardboard & plastic at all major sites.
- 2005** - Reduced water consumption through waterwise reviews.
- 2006** - Introduced Forest Stewardship Council (FSC) certified paper product into our procurement policy.
- 2006** - Introduced formal factory accreditation for offshore factory working conditions.
- 2007** - Commenced a 2 year \$6m project to retrofit rainwater harvesting systems.
- 2007** - Commenced Murdoch Uni research partnership for energy efficiency & renewable opportunities.
- 2007** - Launched our exclusive FSC certified and labelled outdoor timber furniture range.
- 2008** - Removed single use plastic shopping bags from all stores.
- 2008** - Introduced hybrid vehicles into our fleet.
- 2008** - Purchased 5% of grid energy in Australia from renewable sources.
- 2008** - Began major investment program in energy efficient lighting including e-tronic and night switches.
- 2008** - Offset 16,000 tonnes of annual emissions through Landcare CarbonSMART revegetation projects.
- 2008** - Achieved over 80% reduction in water usage by reverting to hand watering in Australian nurseries.
- 2009** - Community group contributions exceeded \$15.5m (direct & indirect).
- 2009** - In Australia, confirmed that 99% of timber products purchased are sourced from low risk plantation or other verified legal or sustainable forest operations.
- 2009** - Increased amount of energy efficient lighting & introduced LED technology.
- 2009** - Commenced trials in renewable micro generation: solar photo voltaic panels & wind turbines.
- 2010** - Achieved over 60% recycling rates across all Australian stores.
- 2010** - Trialled solatube lighting & heat reflective roof treatments to further reduce electricity usage.
- 2011** - Launched an online Sustainability Savings Planner for customers.
- 2011** - Exchanged over 70,000 showerheads in partnership with water authorities across Australia.
- 2012** - Community group contributions exceeded \$27m (direct & indirect).
- 2012** - Lifted our waste diversion rate to 64% across all Australian stores.
- 2012** - Reduced water usage by a further 31% (compared to 2008) while growing network by over 22%.
- 2013** - Introduced pallet recycling into all major capital cities
- 2014** - Opened the first store with innovative, customised LED lighting throughout the whole store.
- 2014** - Expanded support for a variety of community awareness initiatives.