



## A History of Real Action

A real commitment to local communities and sustainability has long been integral to how we do business. Highlights across the last decade include:

2001 – Start detailed public triple-bottom-line reporting

2002 – Work with Greenpeace on eliminating illegally logged rainforest timber.

2003 – Focused reviews started to reduce energy waste.

2003 – Adopted current timber procurement policy.

2003 – Introduce voluntary 10 cent levy on plastic bags at point of sale, raising more than \$180,000 for Keep Australia Beautiful (first major retailer to do so).

2004 – Commence voluntary public reporting of greenhouse gas footprint.

2004 – Community group contributions exceed \$2m pa (direct & indirect).

2005 – Lift energy efficiency measures.

2005 – Establish recycling systems for cardboard and plastic at all major sites.

2005 – Waterwise reviews result in reduced water consumption.

2006 - Forest Stewardship Council (FSC) certified paper product introduced.

2006 - Introduced factory accreditation for offshore factory working conditions.

2007 – Public commitment to achieve carbon neutrality by 2015 or earlier.

2007 - Commence 2 year \$6m project to retrofit rainwater harvesting systems.

2007 – Commence Murdoch University research partnership targeting energy efficiency and renewable energy opportunities.

2007 – Timber furniture ranges achieve FSC certification and labelling.

2008 – Single-use plastic bags removed from all stores.

2008 - Purchased 5% of grid energy needs in Australia from renewable sources and introduced 55 hybrid cars into our vehicle fleet.

2008 – Major investment program in energy efficient lighting.

2008 - Offset 16,000 tonnes of 2007/08 emissions through Landcare CarbonSMART native revegetation projects.

2008 - Nursery sections of Australian stores revert to hand watering with reductions of 80% plus in water usage.

2009 - Community group contributions exceed \$15.5m pa (direct & indirect).

2009 – Confirmed that 99% of timber products purchased are sourced from verified legal and sustainable forest operations.

2009 – Increased energy efficiency further through store lighting including more e-tronic lighting, night switches and the introduction of LED technology.

2009 – New trials in renewable energy solutions for stores including wind turbines and solar panels.